



| | | | |
|-------------------------------|---|------|---|
| Module Title | Human Resource Management in Hospitality | | |
| Module Code | HOS300 | | |
| Module Type | Compulsory | ECTS | 6 |
| Year / Semester | Year 2/Semester 3 | | |
| Module Purpose and Objectives | <p>This module aims to equip students with the skills needed in supervisory roles within the hospitality industry, focusing on effective human resources management practices. By exploring topics such as recruitment, training, performance evaluation, and conflict resolution, students will develop the ability to lead teams, enhance employee productivity, and navigate legal and ethical considerations. Through practical application and discussion of emerging trends, students will be prepared to drive innovation and maintain competitiveness in the ever-evolving hospitality landscape.</p> | | |
| Learning Outcomes | <p>By the end of this module, students will be able to:</p> <ul style="list-style-type: none"> ● Understand supervisory roles and responsibilities in hospitality. ● Apply HR principles for employee management. ● Use communication and leadership skills for team success. ● Evaluate performance systems for productivity. | | |
| Module Content | <p>This module covers crucial aspects of human resource management tailored for the hospitality sector. Beginning with an overview of supervisory roles and responsibilities, it progresses through recruitment, training, performance evaluation, motivation strategies, leadership styles, conflict resolution, and compensation management. Legal and ethical considerations in HR management are explored, alongside topics such as workforce diversity, labour relations, and employee development. The module concludes with insights into future trends and challenges in hospitality supervision and HR management.</p> | | |
| Assessment | <p>Assessments will be a midterm exam and assignment, with the final grade including semester attendance and participation, and a hotel industrial visit.</p> | | |